



## David Fenigstein

UI / UX Lead

Washington, DC

### PROFESSIONAL STATEMENT

Science focused UX researcher and designer; creating solutions that make complex concepts simple, understandable, and enjoyable. I strive to bring out the best in collaborators through a process-driven approach.

### SKILLS

- Usability Testing
- User Research
- Agile
- Lean UX Methods
- Heuristic Evaluation
- Branding
- Wireframes
- User Journey Maps
- Information Architecture
- Rapid Iterative Prototyping
- Mobile and Responsive Layouts

### TOOLBOX

- Adobe Creative Suite
- Sketch
- HTML5/CSS3
- InVision
- Axure
- Flinto
- Balsamiq
- Whiteboard and Sketchbooks
- Javascript/jQuery (working knowledge)
- Rapid Iterative Prototyping

### EDUCATION

- 2014  
**General Assembly**  
User Experience Immersive Program  
Full time immersive program including over 500 hours of professional training over ten weeks.
- 2008 - 2012  
**University of Michigan**  
MSE - Electrical Engineering  
MS - Atmospheric, Oceanic, and Space Science
- 1993 - 1997  
**Oberlin College**  
BA - Psychology

### EXPERIENCE

APRIL 2016 - PRESENT

#### Leidos - Bethesda, MD

UX/UI Lead

**Project: HRSA Data Warehouse Usability Study**

- Working in an **Agile** environment, created a usability testing and prototyping plan and schedule for a Data Warehouse website and led a team of 5 in execution of that plan.
- Acted as Scrum Master for the project.
- Mentored the group to participate in **Ideation** sessions, and conduct **Hands-On Testing** where necessary.
- Tools: **Adobe Connect** to record hands on testing and focus groups. **Sketch** to create wireframes. **HTML5/CSS3** to develop prototypes. **Card Sorting** exercises to guide navigation design.

**Project: NHLBI "Ideation" Project**

- Conducted user interviews, ideation sessions, and stakeholder meetings in order to develop prototypes for a new application to aid collaboration for scientists to develop ideas.
- Worked within a **Lean** framework.
- Tools: **Sketch** to develop wireframes, **Microsoft OneNote** to collaborate on concepts, **InVision** to prototype the tool

**Project: NHLBI UI Standards**

- Collaborated with Leidos developers and NHLBI designers to build a set of standards creating consistency for all applications on their Intranet.

**Project: Agile "Center of Excellence"**

- Implemented a design process and testing into Leidos' Agile process.
- Evangelized the benefits of a UX process to our PMs and developers.

AUGUST 2015 - NOVEMBER 2015

#### Consumer Financial Protection Bureau (90 day contract) - Washington, DC

User Experience Designer

**Project: Consumer Complaint Database**

- Composed screeners and moderators guide for user interviews with reporters, researchers, and consumers for the next version of the Consumer Complaint Database.

**Project: Human Capital Project**

- Designed a new streamlined process for selecting new Consumer Advisory Board committee members and delivered recommendations to the Human Capital team.

**Project: Notification Guidance for the CFPB Design Manual**

- Coded the design manual page and devised rules on site notifications and error messaging

October 2014 - May 2015

#### VT iDirect - Herndon, VA

User Experience Engineer

**Project: Satellite Antenna Commissioning Process**

- Collaborated with back-end and architecture team to redesign interfaces, simplifying procedure and appearance.
- Performed heuristic analysis, applying UX best practices to identify and fix bugs, and identify areas where the interface did not adhere to the high level design document.
- Worked with diverse set of stakeholders to build a comprehensive document of opportunities to improve UX.
- Developed subject matter expertise in satellite based communication to best apply UX practices to company products

JUNE 2008 - NOVEMBER 2008

#### Infield Health (via General Assembly)

User Experience Designer

**Project: Healthy Steps Mobile Application**

- Redesigned a patient navigation mobile application from scratch
- Developed a detailed patient experience map to identify all opportunities to improve the long term surgery procedure for a patient and their families and caretakers
- Conducted user and market research, developed concept using design studio, journey mapping and prototyping